



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

YMCA PICKLEBALL



Drop-In Procedures & Etiquette

Drop-in play is a great way to work on your pickleball skills and meet new players. To get started, set up your Court Reserve account with the facility.

Please follow these rules of etiquette for a fun drop-in experience:

- 1** When registering, select your correct level of drop-in play. This will help you, and your fellow participants, to continue improving and enjoying the drop-in session experience.
- 2** Check-in is required (at the front desk or with the court monitor, as applicable). If you are the first participant to arrive for play, please help set-up the nets.
- 3** While playing, please support a fair player rotation system so that everyone gets an equal opportunity to play. As appropriate to the number of individuals waiting to play, consider rotating teams based on time rather than game score.
- 4** If you need a break, take one! Do not push yourself too hard.
- 5** As the end of your drop-in session approaches, please end 5-minutes early to allow enough time for the Pickleball nets to be returned to the side of the court and for the balls to be returned to their storage location.
- 6** Have fun! Although scores are kept in drop-ins to support the match-style play and participant rotation, please keep the focus on having fun.
- 7** Make sure to report any injuries to the front desk. In the case of an emergency, dial 911 immediately and notify a staff member as soon as possible.



Who Can Play

- Full Facility and Pickleball-Only members are welcome to play an unlimited number of drop-ins.
- 14-Day Court Sport Trial players are limited to playing only during their one-time trial period.

Registration

- Participants can register through the YMCA's CourtReserve Platform. Members without a CourtReserve account for this facility can create one [here](#) to register for drop-ins.
- Walk-in registration is available at the front desk for events with open slots.
- Drop-in registration can be done up to 3 days in advance using your CourtReserve account.

Waitlist

- If a drop-in is full, you can register for the waitlist on CourtReserve.
- Please be reminded that players on the participant list or waitlist have committed to attending the drop-in.
 - Should a spot become available, waitlisted players will be auto-enrolled up to 3 hours before the scheduled drop-in, according to their order on the waitlist. In these instances, auto-enrolled players will receive a notification from CourtReserve.
 - If a player cancels within 3 hours prior to the drop-in, waitlisted players will receive an email with a link to manually register for the spot, resulting in a first-come, first-serve basis for the spot.
 - A waitlisted player should check for a notification of possible auto-enrollment. Opt-in to Organization Alerts via text message to receive a text notification for event registrations and cancellations
 - Players should also update their registration status if they no longer wish to attend the drop-in.

Cancellations

- To modify or cancel your reservation through your Court Reserve account, log in and select > Profile (Your Name Top Right) > My Bookings
- Participants wishing to cancel must do so through their CourtReserve account at least 3 hours before the scheduled drop-in.
- Failure to cancel and not attend the drop-in will result in a \$10 no-show/late cancellation fee.
- Cancellations past the 3-hour deadline will also incur a \$10 no-show/late cancellation fee.
- If cancelling your registration within 3 hours prior to the scheduled drop-in, please contact the front desk at 703-522-1700 to remove your spot.

Drop-ins are primarily participant-monitored. Please assist in setting up the courts before play and returning the nets afterward. If needed, demo paddles are available at the front desk; simply exchange your keys or driver's license if needed.

We thank you for supporting a welcoming, inclusive environment aligned with the Y's core values.