



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

# YMCA PICKLEBALL



## Drop-In Procedures & Etiquette

Drop-in play is a great way to work on your pickleball skills and meet new players. To get started, set up your Court Reserve account with the facility.

Please follow these rules of etiquette for a fun drop-in experience:

- 1** When registering, select your correct level of drop-in play. This will help you, and your fellow participants, to continue improving and enjoying the drop-in session experience.
- 2** Check-in is required (at the front desk or with the court monitor, as applicable). If you are the first participant to arrive for play, please help set-up the nets.
- 3** While playing, please support a fair player rotation system so that everyone gets an equal opportunity to play. As appropriate to the number of individuals waiting to play, consider rotating teams based on time rather than game score.
- 4** If you need a break, take one! Do not push yourself too hard.
- 5** As the end of your drop-in session approaches, please end 5-minutes early to allow enough time for the Pickleball nets to be returned to the side of the court and for the balls to be returned to their storage location.
- 6** Have fun! Although scores are kept in drop-ins to support the match-style play and participant rotation, please keep the focus on having fun.
- 7** Make sure to report any injuries to the front desk. In the case of an emergency, dial 911 immediately and notify a staff member as soon as possible.



## Who Can Play

- Full Facility and Pickleball-Only members are welcome to play in drop-ins, limits may apply.

## Registration

- Drop-in registration can be made up to 3 days in advance using your branch specific Court Reserve account.
- Walk-in registration is available at the front desk for events with open slots.

## Waitlist

- If a drop-in is full, you can register for the waitlist on CourtReserve.
- Please be reminded that players on the participant list or waitlist have committed to attending the drop-in.
  - Should a spot become available, waitlisted players may be auto-enrolled up to 3 hours prior to the scheduled drop-in. Auto-enrolled players will receive a notification from Court Reserve.
  - Waitlisted players are required to update their registration status if they no longer wish to attend the drop-in. Failure to do so may result in a no-show fee if you are auto-enrolled up to 3 hours prior to the scheduled drop-in.
  - If a player cancels within 3 hours prior to the drop-in, waitlisted players will receive notification from Court Reserve with a link to manually register for the spot. These spots are first-come, first-serve.

## Cancellations

- To modify or cancel your reservation through your Court Reserve account, log in and select > Profile (Your Name Top Right) > My Bookings
- Participants wishing to cancel must do so through their CourtReserve account at least 3 hours before the scheduled drop-in.
- Failure to cancel less than 3-hour or not attending a registered drop-in event will result in a \$10 no-show/late cancellation fee at the Arlington Tennis & Pickleball Center.
- If canceling your registration within 3 hours prior to the scheduled drop-in, please contact the front desk at the branch where your reservation is located to cancel your registration.
  - Arlington Tennis & Pickleball Center: 703-522-1700
  - Bethesda-Chevy Chase: 301-530-3725
  - Silver Spring: 301-585-2120
- For safety reasons, outdoor courts will be closed immediately when wet/icy, if precipitation is occurring, or real feel/wind chill temperatures of 32° or below.

Drop-ins are primarily participant-monitored. Please assist in setting up the courts before play and returning the nets afterward. If needed, demo paddles are available at the front desk; simply exchange your keys or driver's license if needed.

**Thank you for upholding the Y core values of honesty, caring, respectful and responsibility in your play and observe the Y Code of Conduct at all times.**